

The Brava® Starter System Parts and Labor Warranty

Subject to the provisions described below this product is protected by a limited warranty on parts and labor for any defects and workmanship as follows: All the components of the Brava Starter System are covered for a 90 days except for the product domes, which are covered for 30 days from receipt of product. Domes will be replaced for these conditions only: a) separating shell from bladder (clear separation) b) Separation of tacky sole from the bladder incohesively (clear separation) c) Open seam anywhere on the bladder but not including film split.

Should this product fail to perform as described above within the warranty time specified above, BRAVA, LLC, will ship a replacement part for the failed part(s) via 2-day express mail. The defective part MUST be returned to BRAVA, LLC using the original packaging, or packaged by you with care to avoid additional damage, within 7 days after receiving the replacement to avoid billing for the defective part replacement.

Products that fail within the warranty period, following receipt of the Brava Starter System, will be repaired or replaced with the same or functionally equivalent product by BRAVA, LLC, at its discretion, free of charge provided you (1) have completed and returned the attached Warranty Card (2) return the failed product to BRAVA, LLC designated repair facility with shipping prepaid, and (3) provide BRAVA, LLC with the original date that the product was ordered and the date you began use. Repaired or replacement products will be returned to you with the shipping prepaid.

Replacement product may be refurbished or contain refurbished materials. If BRAVA, LLC by its sole determination is unable to repair or replace defective product, it will refund the purchase price of the Brava Starter System components only.

This warranty does not apply if, in the judgment of BRAVA, LLC, the product fails due to damage from storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to the product manual instructions, has been modified in any way, or has had any serial number removed or defaced. Repair by anyone other than BRAVA, LLC, or an approved Brava repair facility, will void this warranty. The maximum liability of BRAVA, LLC, under this warranty is limited to the purchase price of the components of the product covered by the warranty.

Prior to returning any defective product, the end customer or authorized reseller from whom the end customer originally purchased the product must obtain a Return Materials Authorization (RMA) number from BRAVA, LLC, by calling Brava Customer Care 1-800-407-5304. All defective products should be returned to BRAVA, LLC with shipping charges prepaid. BRAVA, LLC will not accept collect shipments.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT OR AS REQUIRED BY LAW THE WARRANTIES AND REMEDIES STATED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL, OR WRITTEN, EXPRESSED OR IMPLIED ANY AND ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS ARE EXPRESSLY EXCLUDED. BRAVA, LLC SHALL NOT UNDER ANY CIRCUMSTANCE BE LIABLE TO ANY PERSON FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES RESULTING FROM USE OR MALFUNCTION OF THE PRODUCT, LOSS OF PROFITS OR REVENUES OR COSTS OF REPLACEMENT GOODS, EVEN IF BRAVA, LLC, IS INFORMED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES.

IMPORTANT WARRANTY INFORMATION

The Brava® Starter System by BRAVA, LLC

PARTS & LABOR WARRANTY

Thank you for selecting the Brava Starter System. To activate your Brava Starter System and your warranty, you MUST complete and mail the *Owner Registration/Warranty Card*. Be sure to complete all the required information to activate your Brava Starter System warranty.

YOU MUST SEND IN THE OWNER REGISTRATION/WARRANTY CARD TO OBTAIN ON-LINE ACCESS, RECEIVE TECHNICAL SUPPORT FROM BRAVA CUSTOMER CARE AND TO WARRANTY YOUR SYSTEM.

Please retain this warranty for your records and mail in the *Owner Registration/Warranty Card* located inside.

To obtain product support call 1-800-407-5304 and select #2. Hours of operation are 8:30am to 8:00pm Monday through Friday or to view a listing of frequently asked questions log on to www.brava.com and select "Member Information".